

ProltUp Optics Limited Warranty for All-Purpose Binoculars

Warranty Period:

This product is warranted against defects in materials and workmanship for a period of **12 months** from the date of purchase.

What is Covered:

ProltUp Optics will repair or replace, at our discretion, any binocular found to be defective in materials or workmanship under normal use during the warranty period. This warranty applies to the original purchaser and is non-transferable.

What is Not Covered:

This warranty does not cover:

- Cosmetic damage (scratches, dents, etc.) that does not affect the performance of the binoculars.
- Damage caused by misuse, abuse, or unauthorized repairs or modifications.
- Loss, theft, or damage due to improper storage or handling.
- Damage from exposure to extreme conditions, such as excessive heat, water (unless specified waterproof), or chemicals.

How to Claim Warranty:

To claim a warranty service:

1. Contact our customer service team at support@proitup.co.za with proof of purchase (receipt or invoice).
2. Describe the issue in detail and provide images if possible.
3. If approved, ship the product to the provided address. You will be responsible for shipping costs to our service center.

Limitations:

This warranty is the exclusive warranty for ProltUp Optics All-Purpose Binoculars and is limited to the replacement or repair of the defective product. ProltUp Optics shall not be liable for any incidental or consequential damages, whether arising from breach of warranty or any other legal theory.

Note:

This warranty gives you specific legal rights, and you may also have other rights which vary depending on your location.

For any inquiries or support, please contact us at support@proitup.co.za.

Thank you for choosing ProltUp Optics!